

Date: Tuesday, 04th April 2023
Our Ref: MB/CM FOI 5628

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Re: Freedom of Information Request FOI 5628

We are writing in response to your request submitted under the Freedom of Information Act, received in this office on 07th March 2023.

Your request was as follows:

1. Do you use an Integration Engine (IE) within your IT Estate?

a. If the answer is, yes, please provide the name of the software product used.

b. What systems are integrated to the IE? Please provide the product name. For example, CareFlow Electronic Prescribing and Medicines Administration

1a - [The Walton Centre NHS Foundation Trust use Ensemble.](#)

1b - [Radiology RIS - CRIS](#)

[Radiology PACS - Phillips Carestream](#)

[Neurophysiology - XLTEK/KEYPOINT/DEYMED](#)

[EPR - EP2 \(in-house developed\)](#)

[Outpatients Check-In \(in-house developed\)](#)

[PAS - Silverlink PCS](#)

[Pathology LIMS - Technidata / Telepath](#)

[Pharmacy Prescribing - JAC](#)

[ITU - Medicus / MELA / WardWatcher](#)

[Master Patient Index \(MPI\) - \(in-house developed\)](#)

[Somerset Cancer Registry](#)

[Digital Dictation - VoiceTechnologies / WinScribe](#)

2. Please provide details of whether you use Internal or External resource for developing integrations.

a. If an external resource is used, please provide details of how new developments are priced within the contract. For example, number of days x day rate, fixed price, case by case.

b. If an external resource is used, what is the term of the contract and when does it end?

[External - Contract provides support and maintenance of existing feeds. No days included in contract. New feeds are scoped and charged separately.](#)

3. Please provide details of whether you use Internal or External resources for managing and maintaining integrations.

a. If an external contract is used, please provide details of the contract provision (i.e. maintain, incident management, support etc) the term of the contract (start date & end date) and the contract value.

External - Software Maintenance, service monitoring, incident management.

4. How many new integrations have been commissioned with external resources over the last two Financial years (FY 21/22 & FY 22/23).

See Q2.

5. How much did your organisation spend on integration developments by external resources in the last two Financial Years (FY 21/22 & FY 22/23)?

FY 21/22 - £3,875.00

FY 22/23 - £20,350.00

6. For the quantum of integrations identified in question 4, please provide a sense of scale as to whether the development effort was Small, Medium or Large. As a rough guide, development effort is estimated as:

Small < 12 days

Medium >=12 & < 25 days

Large >= 25 days

See Q2

Please see our response above in [blue](#).

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All information supplied by the Trust in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2005, Statutory Instrument 2005 No. 1515 which came into effect on 1st July 2005.

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Further information can be found at www.opsi.gov.uk where a sample license terms and fees can be found with guidance on copyright and publishing notes and a Guide to Best Practice and regulated advice and case studies, at www.opsi.gov.uk/advice/psi-regulations/index.htm

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to the Freedom of Information Office at the address above.

Please remember to quote the reference number, FOI 5628 in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted by:

Post: Information Commissioners Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Online: <https://ico.org.uk/make-a-complaint/foi-and-eir-complaints/>

Telephone: 0303 123 1113

Yours sincerely

Mike Burns

Mr. Mike Burns, Executive Lead for Freedom of Information